

PATIENT RIGHTS

1. To be informed of these rights, as evidenced by the patient's written acknowledgment, or by documentation by the staff in the medical record, that the patient was offered a written copy of these rights and given a written or verbal explanation of these rights, in terms the patient could understand. The facility shall have means to notify patients of any rules and regulations it has adopted governing patient conduct in the facility;
2. To be informed of services available in the facility, of the names and professional status of the personnel providing and/or responsible for the patient's care, and of fees and related charges, including the payment, fee, deposit, and refund policy of the facility and any charges for services not covered by sourced of third party payment or not covered by the facility's basic rate;
3. To be informed if the facility has authorized other health care and educational institutions to participate in the patient's treatment. The patient also shall have a right to know the identity and functions of these institutions, and to refuse to allow their participation in the patient's treatment;
4. To receive from the patient's physician(s) or clinical practitioner(s), in terms that the patient understands, an explanation of his or her complete medical/health condition or diagnosis, recommended treatment options, including the option of no treatment, risk(s) of treatment, and expected results. If this information would be detrimental to the patient's health or if the patient is not capable of understanding the information, the explanation shall be provided to his or her of next kin or guardian. This release of information to the next of kin or guardian along with the reason for not informing the patient directly, shall be documented in the patient's medical record;
5. To participate in the planning of the patient's care and treatment, and to refuse medication and treatment. Such refusal shall be documented in the patient's medical record;
6. To be included in experimental research only when the patient gives informed, written consent to such participation, or when a guardian gives such consent for an incompetent patient in accordance with law, rule, and regulation. The patient may refuse to participate in experimental research, including the investigation of new drugs and medical devices;
7. To voice grievances or recommend changes in policies and services to facility personnel, the governing authority, and/or outside representatives of the patient's choice either individually or as a group, and free from restraint, interference, coercion, discrimination or reprisal;
8. To be free from mental and physical abuse, free from exploitation, and free from use of restraints unless they are authorized by a physician for a limited period of time to protect the patient or others from injury. Drugs and other medications shall not be used for discipline of patients or for convenience of facility personnel;
9. To confidential treatment of information about the patient. Information about the patient's medical record shall not be released to anyone outside the facility without the patient's approval, unless another health care facility to which the patient was transferred requires the information, or unless the release of the information is required and permitted by law, a third-party payment contract, or a peer review, or unless the information is needed by the Ohio State Department of Health for statutorily authorized purposes. The facility may release data about the patient for studies containing aggregated statistics when the patient's identity is masked;
10. To be treated with courtesy, consideration, respect, and recognition of the patient's dignity, individuality, and right to privacy, including, but not limited to, auditory and visual privacy. The patient's privacy shall also be respected when facility personnel are discussing the patient;
11. To not be required to perform work for the facility unless the work is part of the patient's treatment and is performed voluntarily by the patient. Such work shall be in accordance with local, State, and Federal laws and rules;
12. To exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, or any attendances at religious services, shall be imposed upon any patient; and
13. To not be discriminated against because of age, race, religion, sex, nationality, or ability to pay, or deprived of any constitutional, civil, and/or legal rights solely because of receiving services from the facility.
14. To contact the Ohio Department of Health hotline @1-800-342-0553 with any concerns or complaints.

PATIENT'S RESPONSIBILITIES

1. You, or your family, will provide information about past illnesses, hospitalization, medication and other matters relating to your health history.
2. You will cooperate and follow the care proscribed or recommended for you by your physician, nurses, or allied health personnel.
3. You will notify your physician or nurse if you do not understand your diagnosis, treatment or prognosis.
4. You will advise your nurse, physician, or the nurse manager of any dissatisfaction you may have regarding your care at the facility.
5. You will assume financial responsibility for services rendered, either through third party payors (you insurance company) or through self-payment for services not covered by your insurance company.
6. You will not take drugs which have not been prescribed by your attending physician and administered by the staff; and you will not complicate or endanger the healing process by consuming alcoholic beverages or toxic substances during your stay.
7. You will abide by the facility rules and regulations and be considerate of the rights of other patients and facility personnel.
8. You will be courteous to the treating staff.
9. **Failure to comply with the center's policies may result in dismissal from care at WSC.
***David Demangone, MD, Kurt Schneider MD, Frederic Levine, MD., and Stephen Frania DPM have financial interests in Willoughby Surgery Center..

 Patient's Signature

 Date